

A Century of Health, Justice and Hope Est. 1921

100 years of Health. Justice. Hope.





2021 Report to the

Community

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my brethren, ye have done it unto ME.

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For Fiscal Year 2019-2020



LCS and Compass Sign Affiliation Agreement

It started as an idea five years ago: If Lutheran Community Services Northwest allied with Compass Housing Alliance, could we have a greater impact?

We know the real potential of the two organizations and the real needs in our communities. Over the last several years, we have defined LCS Northwest's strategy more and more in terms of impact. As a leading provider of services that focus on health, justice and hope, where should we invest in the future?

We are confident that the answer is in partnerships, and on Dec. 31, 2020, LCS Northwest and Compass signed a formal affiliation agreement. The two 100-year-old organizations, with Lutheran roots, are setting a course to help more people and strengthen more communities.

This is about broadening the conversations around the issue of homelessness with key supporters: donors, community leaders, service providers, politicians, boards and employees. Some people think our communities have lost control of the homeless situation. We prefer to take a strengths-based position and envision what stable, affordable housing, coupled with health and human services, could do to build community.

Through our affiliation with Compass, we will develop a deeper understanding of people experiencing homelessness. We will learn about the economics of supportive housing, how affordable housing works, and how the availability of LCS Northwest's services will help. It is not going to be easy, but we can have a greater impact on individuals, families, refugees, immigrants, seniors and veterans by combining the services they need with the housing options they deserve. Our affiliation with Compass will go a long way in meeting the two organizations' shared goal of bringing hope to more communities.

If you would like to help us improve the lives of hundreds of people living in our neighborhoods, consider making a <u>donation to LCS Northwest</u>. You will not only help us expand our behavioral health services to those currently experiencing homelessness, you will also create opportunities to support individuals who have moved into permanent housing.



Getting to Know Compass

Compass Housing Alliance develops and provides essential services and affordable housing for low-income people and those experiencing homelessness in the greater Puget Sound region.



www.compasshousingalliance.org

Taking on Challenges in Extraordinary Year

There is a great lesson about success and leadership to be learned from studying the way the buffalo uniquely responds to a storm. Instead of running away from the storm, a buffalo runs directly at it. By running through the storm, the buffalo minimizes the pain, time and frustration caused by a storm.

Last year, we faced the challenges generated by the COVID-19 pandemic and met them head on. Our doors closed for safety, but our dedicated team of employees made sure our services continued. Our work with behavioral health, child welfare, crime victims, seniors, refugees and immigrants kept going. Technology helped, as we deployed telehealth to connect with those we serve. We even expanded services to meet the basic human needs of people in crisis because it was the right thing to do.



As our communities, businesses and borders reopen, we anticipate an even greater need for our services. One way we are preparing to do more is by recognizing that people in the

Northwest who experience housing instability or homelessness often have underlying conditions such as substance misuse, mental health issues and trauma. They would benefit from our services.

Last year, we announced the affiliation of Compass Housing Alliance and LCS Northwest. I am grateful for the rich conversations our two agencies are having about providing more supportive services along with more affordable housing and emergency shelter services. Knowing our new partner shares our mission, vision and values fills us with optimism and hope. It also gives our donors another reason to support LCS. Together, we will help people out of homelessness and have a far-reaching and much bigger positive impact on more lives.

Both LCS and Compass are celebrating 100 years of service this year. One key to the longevity of our two agencies is the ability to grow and meet the needs of people and communities. We continue to be inspired by our mission of partnering with people for health, justice and hope.

I want to thank our staff who live our mission every day and face challenges head on. I want to thank our donors and funders for their generosity and support. Our work in Washington, Oregon and Idaho would not be possible without you. Because of you, thousands of people enjoy better lives and communities grow stronger. This helps those communities weather any storm.

Blessings, David

David Duea, President and CEO

Honoring Our Past

Let the Century Celebration begin, as Lutheran Community Services Northwest turns 100 years old in 2021. This milestone for our three-state agency comes as we continue to deal with the COVID-19 pandemic. Ironically, our beginning in 1921 came on the heels of the 1918-19 H1N1 flu pandemic.

Our human services agency in Oregon, Washington and Idaho is a combination of several Lutheran social outreach ministries known by different names. We come together under the unified mission to "partner with individuals, families and communities for health, justice and hope." We serve tens of thousands of people through organic services that meet specific community needs.



A Century of Health, Justice and Hope Est. 1921



1920s

Our agency began in 1921 as part of the Lutheran Compass Mission, serving "down-and-out" individuals and families in Tacoma, WA. A few years later, in 1926, concerned Lutherans in Portland, Oregon, came together to start a similar outreach effort, known as the Lutheran Welfare Association.

1930s

The onset of the Great Depression created significant human suffering and needs that Northwest Lutherans came together to address. The agency in Tacoma rented a farm to serve homeless and jobless men. In Portland, the agency provided clothing, bedding, food and rent assistance.

1940s

In 1944, Associated Lutheran Welfare, the third major component of our present agency, was formed in Washington State to address family and society disruptions caused by the Depression and



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LCS Northwest Annual Report 2021

World War II. Early work included veterans services and professional casework for children living in two child-caring institutions in Everett and Poulsbo, WA. During the post-war years, many displaced Eastern European refugees were resettled through the efforts of our predecessor Lutheran agencies in both Portland and the Puget Sound area. Services for unwed mothers began in the late 1940s.

1950s and 60s

Social changes in the more affluent mid-century brought demands for new social services. Mental health, marriage and family counseling became areas of emphasis, as services for unwed mothers grew. The Spokane office opened in 1956 and the Tri-Cities office opened 1964.

1970s and 80s

We expanded with programs and opened new locations. Services for refugees and unaccompanied minors expanded in Portland and Seattle, senior services grew in Tacoma, and the Rape Crisis Center opened in Spokane. We opened offices and started offering services in Beaverton, McMinnville and Klamath Falls, Oregon, as well as in Bremerton, Washington.

1990s

We opened new offices in Astoria, Oregon, and Boise, Idaho. We added programs such as HopeSpring in Beaverton and Family Support Centers in Snohomish County, Washington.

2000s

In 2001, Lutheran Social Services of Washington and Idaho joined with Lutheran Family Service of Oregon and Southwest Washington to form Lutheran Community Services Northwest. Services for refugees and immigrants expanded in Seattle, Portland and McMinnville. Wraparound services for youth started in the Tri-Cities and then in Spokane, which also launched an Unaccompanied Minor Refugee program. Yamhill County grew into its own district while establishing A Family Place Relief Nursery. We enter our second hundred years with an affiliation with Compass Housing Alliance. Our two organizations share Lutheran roots and legacies of service. We look forward to a partnership that will make our communities safer, healthier and more hopeful places to live.





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URM Group Home Hit by Tree in Storm

Thankfully, nobody was injured.

A morning windstorm in Spokane last December blew over two trees that struck a group home which houses three youth in our Unaccompanied Refugee Minor (URM) program. One youth and one staff member were home.

"Had it happened a little earlier, there would have been two more kids at home," said Shelly Hahn, Director of Child Welfare Services in Spokane. "The house is still being repaired, but thankfully, nobody was hurt."

The two trees hit the house shortly after 7 a.m. Two kids had already left for school. The trees crashed through the living room, but one boy was in his bedroom while the staff member was in the kitchen.

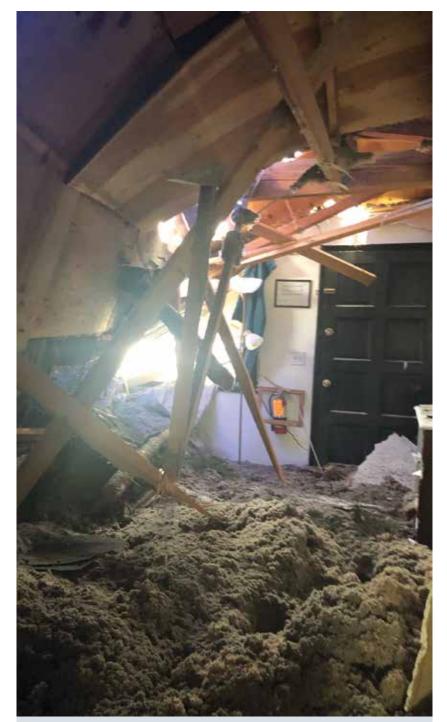
Spokane

We subcontract with Helping Hands to operate and staff our URM group homes. By that evening, the three youth moved to a different home in Newman Lake. They stayed there for about two weeks before moving to a different house in Northwest Spokane that is on a bus line and closer to school.

"Our relationship with Helping Hands is stronger now because we learned we can trust them and they can trust us," Shelly said. "They did a great job of finding housing immediately."

Our URM work started five years ago in Spokane. We have been doing URM work in the Seattle area for four decades. URMs are youth who are escaping violence at home and immigrate to the U.S. They have no family here. We support URMs emotionally, physically and educationally as they work toward independence.

In Spokane, we have 38 URMs who live with foster parents or in group-home settings. Usually, the younger children live with families, while older youth live in group homes, semi-independently or independently. The kids must enter the URM system before they are 18, but can stay in it until they are 21 as they build independent living skills. They can access some program services and benefits past the age of 21 when participating in ongoing education or vocational training. Most of the kids have jobs once they are certified to work. With a new administration, our URM work will likely increase. That will take more funding and staff, and more foster parents to build our communities.



Thankfully, nobody was hurt when a tree struck a group home during a December windstorm in Spokane. The three youth moved to a different house the same day.

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Volunteers Help Relaunch Boise Services

All volunteers make a difference. Some are a necessity with certain human services.

Volunteers made it possible to relaunch our services in Idaho. As of April 1, 2021, LCS Northwest reestablished our Idaho services with the start of Safe Families for Children in Treasure Valley (Boise).

Idaho

Safe Families for Children in Treasure Valley is a child abuse prevention program that operates mostly through volunteers. Safe Families has 128 chapters nationally, including an established chapter in our Yamhill County District.

"Our entire team is really excited," Idaho District Director Jessica Ruehrwein said prior to the launch. "We don't know how extensive the needs are, but our families are stepping up to build a safety net for other families."

Safe Families works to keep children safe and families together in times of crisis. It is a faith-based volunteer-dependent movement. Families host children and provide a network of support while parents in need are given the time to get back on their feet. In addition to Host Families, there are Family Friends and Family Coaches who connect parents to resources and offer guidance.

> Our new Safe Families for Children chapter in Boise started April 1. Volunteer Host Families go through background checks and training before they can host children for families who are experiencing a crisis. Two program volunteers, Emily Erickson (left) and Sarah Gust, fingerprint potential Host Families.

All three roles are volunteers who come from participating churches. Volunteers receive training and Host Families must pass background checks. Safe Families is different from foster care because placing children into host homes is the sole discretion of the parents, Host families are not financially compensated and parents maintain full custody of their children.

So far, Jessica's team has signed up four churches. Her team is also composed of volunteers and a Boise State University intern. Jessica is the lone paid employee.

"Our volunteers are the heart and soul of what we do," she said. "I wouldn't be able to do it without them."

For the past year, Jessica's team built the infrastructure behind Safe Families, including forging partnerships, managing risk, and working on legislation that supports Safe Families operating in Idaho. There are few services for families facing crisis in Idaho.

Safe Families of Treasure Valley Idaho had six Host Families approved at program launch. Jessica's team will work to find operational funding and more volunteers.



Klamath Falls Relief Nursery Opens Despite Pandemic

In its first year, "A Family Gathering Place" Relief Nursery in Klamath Falls is improving the lives of young children and their families.

LCS Northwest led the effort to establish the Relief Nursery, which took six years of planning before the first class started in September of 2020. Many community partners make the nursery possible, especially Zion Lutheran Church, which donates space for the Relief Nursery.

"We are getting families stable enough so children can be successful in a traditional classroom setting," said Relief Nursery Coordinator Amy Frey. "We're positioning families so they can be sustainable and successful."

Klamath Falls

Six families with 17 children who are ages four and five made up the first class. Because this Relief Nursery started in the pandemic, the staff worked with one family at a time, known as the respite model. Families would come to the nursery twice a week.

As of May 1, the Relief Nursery started using the standard therapeutic classroom model, where up to 11 families will have children meet as a class twice a week. Improving behavior is a major focus.

"We try to find out what triggers a child's behavior, and we work to remove those triggers. They are usually related to some sort of trauma," Amy said. "We work to calm the children down so we can start to connect with them."

"We are getting families stable enough so children can be successful in a traditional classroom setting. We're positioning families so they can be sustainable and successful."

- Amy Frey, Relief Nursery Coordinator, Klamath Falls



Members of our relief nursery team in Klamath Falls (from left) are: Mary Roberts, Amy Frey and Sierra Gallup. The nursery, A Family Gathering Place, opened last fall.

The feedback from the parents shows the Relief Nursery is making a difference. Here is an example:

"My son had terrible outbursts of anger and rage. Since attending the Relief Nursery program, he has learned to name his emotions and calm down, without an explosion," states one participating parent. "This program has made our home life so much easier."

In addition to the classroom for children, staff connects parents to services such as mental health counseling and substance use disorder treatment. The nursery also has a clothes closet and diaper bank for children.

"Whenever we have a need, such as clothes in a specific size, I put out an email to our partners, and that need is met the next day," Amy said. "The support has been great."

In September, A Family Gathering Place will add a second classroom for families with children 1.5 to 3 years old. The Relief Nursery team includes Lead Teacher Sierra Gallup and Assistant Teacher Mary Roberts.

LCS Northwest has an established, successful relief nursery program in Yamhill County known as "A Family Place."

More Youth Getting Help in Tri-Cities

Our mental health work with youth and their families continues to grow in the Tri-Cities. Leading the growth is our Three Rivers Wraparound with Intensive Services (WISe) program.

Tri-Cities

From the beginning of April 2016, to the end of March 2017, we had 130 WISe clients in the Tri-Cities. By comparison, from the beginning of April 2020, to the end of March 2021, there were 381 unduplicated WISe clients.

"We have nearly tripled the number of youth we have served," said District Director Sharon Gentry. "That's strong growth, but we have more young people and families to reach in our area."

WISe is a strengths-based program that is tailored to meet specific behavioral health needs of youth and their families. Each youth works with a WISe team that equips the youth's family with skills to manage the stress and complexities of having a child with behavioral health challenges.

Part of the growth in WISe comes from expanded effort to reach out to the Latino community. More Spanish speakers have joined our Tri-Cities staff, increasing access to services. The client base is becoming more diverse as the Tri-Cities diversifies. The Tri-Cities WISe team is anticipating an uptick in referrals now that schools are reopening and the pandemic is winding down.

"Once there are more eyes on kids, there are going to be referrals," Sharon said. "Hopefully with more eyes on kids, the kids will be suffering less behind closed doors."

At the end of March, there were already 60 children in the referral queue. The Tri-Cities team needs more staff to meet the increased demand. As an industry, human services lost employees during the pandemic.

"It's not just us that are having trouble finding enough staff," Gentry said. "The shortage is happening all over the state. I'm confident the workforce will pick back up."

Three Rivers WISe (Tri-Cities)		
Year (April 1-March30)	2016-2017	2020-2021
Number of Youth Enrolled in WISe	130	381

Evaluation Network Improves Legal Outcomes for Asylum Seekers

Thousands of people seek asylum each year in the United States to escape torture and persecution in their homelands. Petitioning for asylum is a complex legal process. Having representation greatly improves the chances of an applicant being granted asylum.

North Puget Sound

This is where our Evaluation Network has an impact. A service housed under Refugees Northwest in North Puget Sound, the Evaluation Network provides pro-bono medical and psychological evaluations to asylum seekers primarily in King, Pierce and Snohomish Counties. Approximately 150 medical and health professionals volunteer their services in the network.

"Attorneys representing asylum seekers refer clients to us for evaluations," Program Coordinator Maddie Ewbank explained. "These examinations, documenting the physical and psychological evidence of human rights abuses, can be especially impactful evidence in immigration court."

In 2019, the Evaluation Network expanded to serve survivors of human trafficking and other human rights abuses. Just as in asylum cases, referrals are accepted from attorneys working pro bono or low bono only. Network volunteers provided 129 psychological and 94 medical evaluations for 135 individuals that year. Even in the midst of a global pandemic, demand for services remained high. Network volunteers performed 68 medical and 90 psychological evaluations for 130 individuals in 2020.

The service provided by the volunteers is life-changing. Ninety-seven percent of the court decisions, which included an evaluation from our Network in 2019, granted asylum or other form of relief to the evaluation recipient.

LCS Northwest Leadership

Board of Director 2021

Chair: Roger Chase, Spokane, WA Vice Chair: Greg Gilbert, Gig Harbor, WA Secretary: Lisa Kraft, Eagle, ID Laura Gifford, Portland, OR Anna Meekisho, Beaverton, OR Kim Nelson, Spokane Valley, WA Barbara Smithson, Bremerton, WA Amina Suchoski, Seattle, WA Rev. Kirby Unti, Renton, WA Rev. Mike Wilson, Prineville, OR

Special thanks to Les White and Mike Youngquist for serving on our Board of Directors.

Ex-Officio Board Members

Bishop Laurie Larson Caesar, Oregon Synod, ELCA Bishop Richard Jaech, Southwestern WA Synod, ELCA Bishop Kristen Kuempel, Northwest Intermountain Synod, ELCA

President Paul Linnemann, Northwest District, LCMS Bishop Shelley Bryan Wee, Northwest WA Synod, ELCA

District Directors

Salah Ansary, Portland Area, OR & WA Nora Foster, Klamath Falls, OR Sharon Gentry, Tri-Cities, WA Jay Kang, North Puget Sound, WA Jordan Robinson, Yamhill County, OR Jessica Ruehrwein, Treasure Valley, ID Trudy Sorensen, South Puget Sound, WA Erin Williams Hueter, Spokane, WA

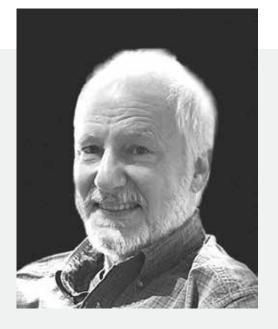
Shared Services

David Duea, President and CEO Karyn Huffman, CFO Heike Lake, COO Elliot Stockstad, CDO Mollie Bond, Director of Development Operations Amy Converse, Director of Organizational Excellence Steve Haviland, Director of Communications Susan Polon, Director of Accounting Operations Eric Ryan, Director of Information Technology

Pickel Ends Long Klamath Run

Thank you, Bob Pickel, for building community! After 25 years of leading our work in Klamath Falls, Bob Pickel finished his career with LCS Northwest in April.

Bob started working for LCS in January of 1996 with a "handful" of part-time staff in a small three-bedroom house. Today, the Klamath office is home to more than 30 employees who provide a number of communitybased behavioral health-related services.



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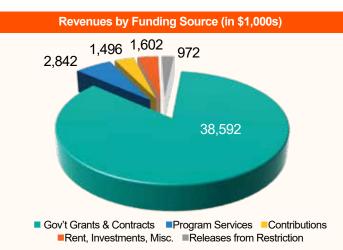
Lutheran Community Services Northwest Consolidated Financial Statements Review

July 1, 2019 - June 30, 2020 (sourced from audited financial statements)

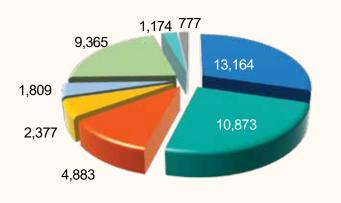
Revenue

General: Consolidated financial results reflect a positive net margin of \$4.1M. We are profoundly grateful for our funding partners, donors and foundations. Through professional investment management, our investments provided 4% of our total revenue.

Contribution Revenue: Contributions in the current year and restricted contributions from past years provided 6% of total revenue. Contributions supported our services across the organization with capital funding raised to support costs from COVID-19 and direct support to clients. You generously provided nearly \$400,000 of capital and operating funds to open a new center for early childhood intervention in Willamina, OR. Contract and Program Services Revenue: We treasure our relationships with state, local, and federal agencies who provide funding for services to the most vulnerable. Funding from these agencies provided 85% of our total revenue in FY 19/20.



Expenses by Program (in \$1,000s)



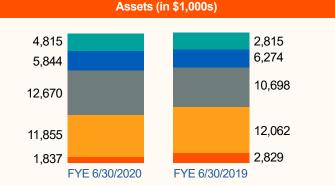
Child Welfare Behavioral Health
 Immigration & Refugee Services
 Senior & Disability Services
 Family & Commuty Support
 Management & General
 Fundraising
 Facilities & Tenant Costs

Expenditures

Programs: We spend 70% of total costs to pay agency staff to serve clients and our communities. Direct support of clients was 13% of total program expenses. Our two largest lines of service, which represent 72% of our total expenses, are child welfare (wraparound and early childhood preventative services) and behavioral health. About 15% of our expenses supported services to people who are refugees and immigrants. Management and General, which supports all programs, is 28% of total program costs.

Balance Sheet

Our liquidity position is sufficient to support programs and operations along with servicing debt. Our net assets increased \$4.1M due to an operating surplus, investment income, and increases in restricted funds.



Other Assets & Prepaids Property, Equipment & Software - Net
 Investments Accounts Receivable - Net Cash

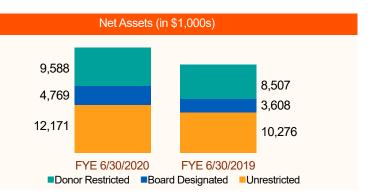


Payables and Short-term Liabilities

Deferred Revenue and Promises to Give

Line of Credit Payable

Long-term Debt



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Virtual Art Class Brings Purpose to People Living With Dementia

Art can help people living with dementia express their thoughts, memories and emotions. It's why LCS Northwest introduced Opening Minds Through Art (OMA) as part of our Dementia Friendly Pierce County initiative.

OMA is an award-winning, evidence-based, intergenerational art program for people with Alzheimer's and other forms of dementia. The curriculum was developed by Scripps Gerontology Center at Miami (OH) University. The center certified LCS Northwest as an OMA provider in the fall of 2020.

South Puget Sound

Classes are typically conducted in a classroom setting but, because of the pandemic, we have been offering them via Zoom. Class leaders Laurie Arndt and Maria Holt do a no-contact delivery of art supplies to students in advance of the session.

The team has offered three six-week sessions so far. Each class begins with a song, then Laurie guides the students through creating an art piece.

Dick, who lives with dementia, is enrolled in OMA. Bernie, his wife and caregiver, participates as well.

"Dick really likes having something to look forward to," Bernie explains. "He can't do some things, but he can do this."

One of the beauties of OMA is that participants can be like Dick, who has no background in art. He was a wastewater engineer. "I've always built things," he said, "but I've never painted before; never taken any art class."

You'd never guess it looking at Dick's vibrant paintings hanging in their kitchen. Beautiful swaths of color dancing over the canvas like light through a prism. Poignant compositions that are ripe with intent and meaning.

"Laurie and Maria make it really easy," Dick says, humbly. Bernie smiles, nods her head. "They're really great teachers," she adds.



Opening Minds Through Art (OMA) helps people living with dementia express themselves through art. One of the OMA participants, Dick, shows off his artwork.

"Although the art making classes are online, the artists and the care partner volunteers still enjoy the social aspect of the program," Dementia Services Program Director Maria Holt notes. "They recognize each other on the screen and they interact with one another. They offer feedback and compliments on the artwork of others."

Future plans are to increase to two sessions each week by adding a second group of participants, and utilizing a hybrid model with in-person OMA as soon as it is safe to do so.

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Meet Tom Bratvold, LCS Northwest Donor

Tom Bratvold's story with LCS Northwest began before he was born.

After a difficult pregnancy with their second child, doctors told Tom's parents that they wouldn't be able to have any more children. As hardworking and devoted parents, they raised their two children and sent them to elementary school before Tom's mother returned to her job as a schoolteacher.

In the late 1960s, Tom's parents felt a strong call to grow their family, so they looked into adoption.

"It was the tie through their church and their faith that brought them to Lutheran Community Services to try to find a child," Tom said. "And in 1968, they adopted me out of Seattle."

Family Legacy

Tom reflects fondly on his childhood, recalling how his parents' appreciated LCS Northwest for helping them grow their family. It inspired them to raise their children with a spirit of generosity.

"Lutheran Community Services was always a big part of my mother's appreciation," he said. "The Lutheran faith was a big part of my childhood, and it was important for my parents for their whole lives." After their children grew into adults, Tom's parents retired and moved to Coeur d'Alene, Idaho, where they became deeply involved with LCS Northwest's Spokane office. They attended the Chocolate & Champagne Gala and eagerly followed the work LCS Northwest was doing to serve Spokane-area families.

To show their appreciation for the agency's role in their family, they decided to pay it forward by investing in a child therapy room in memory of Tom's late paternal grandmother. But when Tom's mother passed away, they wanted to double their impact on the next generation.

"Lutheran Community Services meant so much to my mom and to our family," Tom said. "I think in her mind, giving was paying it back, but in the process of paying it back and showing her appreciation and thankfulness, it really became paying it forward for the next generations -- in parent counseling, in child therapy, in counseling or in trying to hold a family network together that may be in crisis or trouble. Family was everything to my mom."

Tom is deeply thankful for the role LCS Northwest has played in his family's story.

"It's humbling that the agency brought me to my family," he said. "I certainly was blessed in the home that I ended up in, and LCS Northwest was the facilitator that connected an infant in need of a family with parents who wanted to grow theirs."



Tom Bratvold is the youngest member of his Spokane family, and was adopted by his parents through LCS Northwest in 1968. Tom continues his family's tradition of supporting the work of LCS Northwest.

Yamhill Team Provides Basics in Pandemic

The COVID-19 Pandemic has been hard on many, but for some, it has caused dire hardship. Some families struggled to obtain life's necessities.

When the first lockdown order came from the Oregon governor last spring, our Yamhill County team of staff and volunteers responded to need. They delivered food, critical services and basic items to stabilize families.

"Our staff and volunteers did a great job quickly responding to changes and demand caused by the pandemic," said District Director Jordan Robinson. "I was inspired to see this group adapting to changes and meeting the needs of our families."

Yamhill County

Some of the ways our Yamhill County team responded to the pandemic included:

- Met a spike of 230 percent in diaper bank usage during the pandemic. The already popular diaper banks, a part of A Family Place Relief Nurseries in Newberg, McMinnville and Willamina, switched from inbuilding to drive-through pick up that improved safety.
- Delivered emergency food of 200 meals and food boxes weekly to high stress families struggling with food insecurity.
- Stayed connected to families by introducing virtual home visits, along with dropping family enrichment boxes off on doorsteps.

Throughout the pandemic, our Yamhill County staff continues to step up and provide essential services such as mental health and immigration counseling. Not all services work well in a virtual space, but a few improved. All parent education classes will now be virtual because participation increased during the pandemic.

The work by the team of staff and volunteers in the last year will also continue after the pandemic.

"Moving forward, we'll continue to help families meet food and nutritional needs," Jordan said. "This experience reinforced the importance of strong community relationships so we can meet the needs of vulnerable families.."





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Strengthening Refugee and Immigrant Families

Even in favorable conditions, parenting is difficult. For refugee and immigrant families, stress from adapting to a new culture and unresolved complex trauma pose additional challenges.

Our new Parenting in Portland (PIP) program highlights the remarkable strengths and resilience that families demonstrate while facing adversity.

Portland Area

"We understand and value the positive adaptation in the face of significant adversity as the central point of collaboration with families. We work with the entire family on prevention and early interventions," said Assefash Melles, who manages PIP. "We're strengthening the family while building resiliency. We create cultural and language specific therapeutic support to children and families to address their trauma."

PIP launched in 2020 when LCS Northwest received a 3-year \$736,000 grant from the City of Portland's Children's Levy. The 3-person PIP team includes two case managers, Rebecca Miller, and Jean-Claude Nsengiyunva, who speaks five languages. Launched in a pandemic, the team decided to forge ahead virtually.

"We just dove in and did it," Assefash said. The team exceeded target by serving more than 35 families, including over 90 children. Currently, 18 families are on a waiting list. The team works with single moms and dads along with dual-parent families mostly from the Democratic Republic of Congo, Sudan, Eritrea, Iraq and refugees from the Rohingya and Burmese community.

"It's a very diverse community, which makes us look at parenting in different ways," Assefash said. One constant is honoring the cultural and traditions of each family. The team is mindful not to impose outsider approaches of parenting and child development.

PIP offers one-on-one child and family mentoring. A partnering organization, The Refugee Care Collective, provides mentors to adults and children. Those relationships last beyond a family's work in PIP.

"The personal connections are just amazing, especially with the youth," Assefash said.

Isolation has been a problem for families during COVID. Assefash said they have planned several group sessions in larger community spaces where they can meet with families, yet safely distance. Her team is having important conversations about accurate COVID-19 vaccination information so participants can make their own informed decisions in consultations with their primary care providers.

Some of PIP's biggest advocates are parents who have benefited from the program. Some of those parents are going through our Peer Support training, and volunteer within their communities. They often refer other families to PIP.

"We're strengthening the family while building resiliency. We create cultural and language specific therapeutic support to children and families to address their trauma."

- Assefash Melles Parenting in Portland Manager Portland, OR



President's Circle Donors

July 2019 - June 2020

Our President's Circle members are esteemed friends of LCS Northwest who provide a strong financial foundation and support thousands of families in Washington, Oregon and Idaho each year. In commemoration of our Centennial year and in order to position ourselves to continue performing vital work in Northwest communities for our next 100 years, we elevated our President's Circle to annual giving of \$1,500 or more began in January of 2021. Future editions of our Annual Report will not list these names.

Platinum President's Circle

(Giving of more than \$10,000) Gustav & Janice Diem John & Mary Douglas Robert William Muenschert Paula Fendler Nancy Fleet Stark Mark & Tracie Henninger Kathleen & Thomas Jacobson Hal & Nancy Johnson Christine M. & Petert Koch Norbert & Christine Leupold Margaret Liebert Ben & Annie McCracken+ Mark & Katie Newman Duane Ulleland Dean & Jenny Winter

Diamond President's Circle

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July 2019 - June 2020

"Whatever you do for one of the least of these, you do for me." Matthew 25:40 Members of our 25:40 Club give \$300-\$999 annually to create Health, Justice and Hope. In honor of our Centennial year and in consideration of the work we will continue to do over our next 100 years, the Matthew 25:40 club annual giving will be elevated to \$500-\$1,199 beginning July 1, 2022. Future editions of our Annual Report will not list these names.

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Our ministry is made possible by congregations and church organizations across Washington, Oregon and Idaho through social outreach funding, benevolence support, special offerings and in-kind support. These are the congregations and church organizations that gave \$300 or more from July 2019 to June 2020. Future editions of our Annual Report will not list these names.

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In Honor of

The Centennial Circle helps us collectively celebrate an important and rare milestone while also providing the capacity to chart the future of health and human services in communities across the Northwest. Members of our Centennial Circle make a monthly gift of \$100 in honor of our 100 years of services. While these names are not printed in our Annual Report, members of our Centennial Circle have special access to limited edition LCS Northwest pieces and digital items like Spotify playlists and Facebook frames. To learn more, visit lcsnw.org/centennial.

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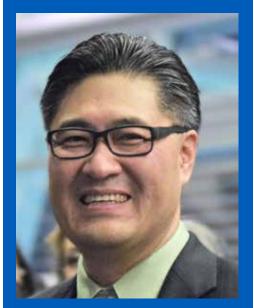
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Jay Kang joined LCS Northwest in 2020 as the District Director of our North Puget Sound region. Jay previously worked for the Korean Women's Association.

Businesses, Foundations and Organizations

LCS Northwest is grateful to the many donors who have given throughout the decades to bring Health, Justice and Hope to our communities. We also recognize that our online format and current culture raises many privacy concerns for those who give to LCS Northwest. Therefore, future issues of our annual report will not include donor names. If you would like to share your concerns about your name not being printed, please email <u>development@lcsnw.org</u> and we will get in touch with you to hear more. Future editions of our Annual Report will not list these names.

BUSINESSES

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Circle of Hope

The Circle of Hope recognizes those who have chosen to leave a lasting legacy of Health, Justice and Hope in our community by making a planned gift to LCS Northwest or the LCS Foundation. Please note that in future editions of this report names of deceased Circle of Hope donors will not be printed. These names will be honored on a special webpage and will be viewable via a link on our homepage at lcsnw.org in August.

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Nora Foster is our new District **Director in charge** of Klamath Falls. She replaced Bob Pickel in April 2021 after serving as the Associate District Director for the last four years.



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